Terms and Conditions

RESERVATIONS: To reserve space on this tour, please contact our office directly.
RATES: All prices are shown in Canadian Dollars & include GST where applicable. Tour rates are calculated according to transportation fares, and accommodation rates. Although efforts are made to maintain the tour rates as published, we reserve the right to adjust prices should this become necessary.
DEPOSITS & PAYMENTS: A deposit of $200.00 per person is required within 7 days of booking. The balance is due 45 days prior to departure. Reservations received less than 45 days prior to departure, require full payment within 48 hours of booking. We accept payment in the form of cheque, MasterCard, Visa or cash. Cheques can be made payable to Donaldson Travel.
CANCELLATION CHARGES:
46 days or more prior to departure(no charge) 22-45 days prior to ($200 charge per/person)
8-21 days prior to (50% of the tour price per person) 7 days or less prior to departure (No refund)
INSURANCE: We strongly recommend the purchase of Trip Cancellation and Interruption Insurance, and Medical Insurance. Ask for details when making your reservation.
IDENTIFICATION: Canadian Citizens must carry proof of citizenship in the form of a passport for tours entering the United States. Citizens of other countries or landed immigrants must inquire as to the requirements for entry into the United States. Customers denied entry into the United States may also incur cancellation charges.
PHYSICALLY CHALLENGED PASSENGERS: Persons requiring special assistance must be accompanied by a companion to care for their needs. Some tours may present difficulties for those physically challenged.
SURCHARGES & OTHER CHARGES: Although it is not anticipated, prices are subject to change if there is a significant change in the status of the Canadian dollar or in the event of an energy crisis. Tours are subject to surcharge until 30 days prior to departure. Tour members will be advised of any surcharge on their tour at this time. If a rate increase of more than 7% is necessary, clients may cancel with no penalties. Any changes made to original bookings are subject to $25.00 administration fee including GST.
SEATING: There are NO reserved seats on motor coaches. To ensure that passengers share vantage points, seats are rotated at the discretion of the Tour Director.
ACCOMMODATIONS: All hotels listed have been confirmed at the time of printing, but are subject to change. TWIN price refers to two persons sharing one room with two beds; however, in some hotels, only one double bed may be available, please specify at time of booking if you wish two separate beds. TRIPLE or QUAD price refers to three or four persons sharing one room with two double beds.
TRANSPORTATION: The motor coaches used on our tours are from carefully selected companies. They are equipped with air suspension ride, climate control, reclining seats, washroom facilities, stereo music and much more. Smoking is not permitted on motor coaches. Frequent stops will be made.
TOUR DOCUMENTS: Documents, luggage tags, and insurance policies are sent to tour members three weeks prior to departure.
BAGGAGE: Where we've included the cost of handling one suitcase per person, a baggage tag will be provided prior to boarding the coach. Although the Tour Director and Driver supervise the transfer of luggage to and from the coach and every effort is made to handle all luggage as carefully as possible, we cannot assume liability for loss, theft or damage due to breakage, fire, water, etc. At the time of booking, inquire as to luggage restrictions and baggage insurance.
PUBLICATION ERRORS Although great care is taken in the production of this catalogue, typographical, illustrative or pricing errors may occur. We reserve the right to correct any errors.
RESPONSIBILITY: UNIGOLBE Donaldson Travel acts solely as organizer of the tours outlined on this flyer, and is responsible for making all reservations and charting the routes as outlined but it is expressly understood and agreed between the tour organizer and the passengers that UNIGLOBE Donaldson Travel or its consultants shall not be held responsible for:

a. non-performance on the part of any hotel or other accommodation for any act or omission that cannot be directly attributed to the neglect of the tour organizer;
b. any delays, misconnection, loss, damage or injury to persons, property or for mechanical defects or failure, however caused or for any substitution of hotels or carrier equipment beyond the control of the Tour operator, or for any additional expenses occasioned thereby;
c. any inconvenience, loss of enjoyment, upset, disappointment, distress or frustration whether physical or mental however caused, except where caused directly by the tour operator;
d. Any additional costs incurred or any ancillary loss sustained as a result of cancellations or delays of tours caused by inclement weather conditions, acts of God, or any other event, which result in one or more persons being unable to continue or complete the tour through no direct fault of the tour organizer.

The Tour Organizer reserves the right to make any changes before or during the tour for the comfort and enjoyment of the passengers and it is agreed and understood that any increase in costs occasioned by such change shall be paid by the passengers or any decrease in costs occasioned by the change shall be refunded to the passenger.

All tour itineraries are subject to change or cancellation without prior notice. UNIGLOBE Donaldson Travel shall have no responsibility beyond their refund of all monies paid by the passenger which is deemed to constitute full settlement.

The tour organizer reserves the right to decline any person as a member of the tour at any time before or during the tour should such person's presence be considered detrimental to the interest, comfort and enjoyment of the other tour members. Persons leaving the tour during operation will not receive a refund of unused services. UNIGLOBE Donaldson Travel, its consultants and all passengers agree that the conditions set out herein are part of the terms between the passenger and the tour organizer. Acceptance of the ticket for the tour or any deposit given to the tour organizer will represent an acceptance by the passenger of all the aforementioned conditions.

Tour arrangements by: UNIGLOBE Donaldson Travel, 87 Main St. Cambridge, ON N1R 1W1 Tel: (519) 623-7570 Fax: (519) 623-7574 Toll Free: 1-800-577-0623 Web Site: www.uniglobedonaldson.com

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